

C V Gower

Funeral Directors Ltd



Comprehensive Price List

2021

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Winscombe
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In accordance with the 2021 ruling of the CMA (Competitions and Markets Authority) all Funeral Directors are legally required to publish a standardised pricelist for families to be able to compare funeral directors Charges. This is shown on the first two pages of this price list. Where you see a charge of £1, this is because as a company we do not charge separately for this service, but the CMA are insisting that a price is allocated for the service provided.

We, at C V Gower Funeral Directors, deal with several different Crematoria and many more Parish and Local Authority Cemeteries, whose prices vary tremendously. We have shown a selection of their fees, especially the crematoria, in the pages that follow, to give you some idea of the costs that are involved with arranging a funeral for your loved one.

We have also included many additional items that some families may wish to choose. All the funerals we arrange for our families are individual to that family, so we don't do "package" style funerals. Are funerals are bespoke, and your estimate and invoice will show the breakdown of each choice that you , as a family, make.

STANDARDISED PRICE LIST

All funeral directors are legally required to publish this Price List for a standardised set of products and services. This is to help you think through your options and make choices, and to let you compare prices between different funeral directors (because prices can vary).

ATTENDED FUNERAL (funeral director's charges only)

£1670

This is a funeral where family and friends have a ceremony, event or service for the deceased person at the same time as they attend their burial or cremation.

Taking care of all necessary legal and administrative arrangements £723

Collecting and transporting the deceased person from the place of death (normally within 15 miles of the funeral director's premises) into the funeral director's care £165

Care of the deceased person before the funeral in appropriate facilities. The deceased person will be kept at [both] the funeral director's [branch premises] [and at other] [non-branch premises] £1

Providing a suitable coffin – this will be made from Oak Veneer £395

Viewing of the deceased person for family and friends, by appointment with the funeral director (where viewing is requested by the customer) £1

At a date and time you agree with the funeral director, taking the deceased person direct to the agreed cemetery or crematorium (normally within 20 miles of the funeral director's premises) in a hearse or other appropriate vehicle £385

N.B. We do not believe in separately charging a family for looking after their loved one or for them to visit them in our Chapel of Rest, but in accordance with the CMA a price MUST be shown against each item, hence we have just put £1. This by no means reflects the level of

UNATTENDED FUNERAL

This is a funeral where family and friends may choose to have a ceremony, event or service for the deceased person, but they do not attend the burial or cremation itself.

Burial (funeral director's charges only) £625

Cremation (funeral director's charges plus the cremation fee)² £1125

FEES YOU MUST PAY

For an Attended or Unattended burial funeral, the **burial fee**.¹

**From
£705**

In this local area, the typical cost of the burial fee for local residents is:

For a new grave, you will also need to pay for the plot; for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees. **Based on a grave in Winscombe Cemetery & Gravedigger cost**

For an Attended cremation funeral, the **cremation fee**.² **Based on Sedgemoor Crematorium**

**From
£905**

In this local area, the typical cost of a cremation for local residents is:

Please discuss any **specific religious, belief-based and/or cultural requirements** that you have with the funeral director.

ADDITIONAL FUNERAL DIRECTOR PRODUCTS AND SERVICES

This funeral director may be able to supply a range of optional, additional products and services, or to arrange (on your behalf) for a third party to supply them. Examples include:

Additional mileage (price per mile)	£1.50
Additional transfers of the deceased person's body (e.g. to their home, to a place of worship etc.) (price per transfer)	£175
Collection and delivery of ashes	£1
Embalming	£150
Funeral officiant (e.g. celebrant, minister of religion etc.)	From £190
Services supplied outside of normal office hours	Prices on request

The funeral director can give you a full list of what they can supply. They are likely to charge for these additional products and services, so you may choose to take care of some arrangements without their involvement, or you can use a different supplier.

Our full itemised pricelist, showing ALL the services we offer, is shown on the following pages.

Our Price List

A fully itemised estimate will be sent out prior to the funeral service. The estimate is split into two sections, “Our Charges” and the “Disbursements”. The disbursements are payments that we make on behalf of the family to the relevant third parties, i.e. Crematoria, Cemetery, Doctors, Minister, newspapers, florist etc. These items will be explained to you during the funeral arrangement interview. Please note that there is no VAT charged on funeral services.

Our Standard Charges

- * All our professional services including the arranging the funeral service; dealing with all the administration and legalities; use of the Chapel of Rest for viewing the deceased; handling the donations; provision of a Funeral Director on the day of the funeral etc. £725.00
- * Removal of deceased to our Chapel of Rest (within a 15 mile radius) £165.00

Vehicles

- * Provision of the hearse, driver and 3 bearers for the funeral service £385.00
- * Provision of a limousine (max 6 seats) £165.00
- * Provision of an estate car (max 3 seats) £105.00
- * Horsedrawn hearse £825.00
- * Motorbike hearse TBC
- * Provision of a minibus to transport mourners (from) £150.00
- * Taking the coffin into home/Church before the funeral £175.00
- * Provision of 2 additional bearers for a 6 person carry £80.00

Coffins

* LifeArt Earthcare Environmental Coffin	£325.00
* LifeArt Heritage Environmental Coffin	£375.00
* LifeArt Life (Single Colour) Environmental Coffin	£405.00
* LiftArt Collections Environmental Coffin	£475.00
* Oak / Mahogany veneered coffin	£395.00
* Oak / Mahogany veneered coffin & raised lid	£435.00
* Oak / Mahogany veneered coffin & panelled sides	£435.00
* Oak / Mahogany veneered coffin with raised lid & panelled sides	£495.00
* Solid Oak / Mahogany coffin	£765.00
* Musgrove Willow (coloured bands & edges) £635.00*	Traditional Plain /
Rustic Willow coffin	£685.00
* Somerset Willow Coffin (coloured bands & handles)	£745.00
* Seagrass / Cane / Banana Leaf coffin	£615.00
* Cardboard coffin	£425.00
* Bamboo / Loom / Cocoa Stick coffin	£615.00
* Bespoke designed colourful coffins (from)	£655.00
* Longdon Solid Oak Casket	1375.00

Additional Services

* Arranging and attending the interment or scattering of the cremated remains	£60.00
* Provision of a grave marker	£35.00
* Service sheets. Prices from	£45.00
* Pew cards for the service	£35.00
* Taking of names (per member of staff required)	£40.00
* Book of condolence	A5 photo £38.00
	A4 plain £45.00
	A4 Photo £50.00
* Memory Boxes	Stock £25.00
	Personal £45.00
* Personalised photo boards, single or multiple photos	£35.00
* Canvas Photo Frame	From £40.00
* Glass Photo Frame	£15.00

Cremated Remains Options

- * See You Memorial Jewellery
Rings, necklaces, Pandora Style charms, bracelets, cufflinks, men's jewellery, trinket boxes. Prices from £79.00
- * Ashes into Glass - Pandora style Charms, rings, pendants, cufflinks, earrings, & paperweights. From £125.00
- * Forever into Glass From £75.00
- * Ashes or Hair into Diamonds. Prices start from £595.00
- * Memory bears From £49.00
- * Memory Pillows From £45.00
- * Solid Oak cremated remains casket £110.00
- * Willow cremated remains casket £125.00
- * Round Willow cremated remains casket £125.00
- * Scatter tube (various designs available) Large £27.50
Medium £24.00



See You Memorial Jewellery



Ashes into Glass



Forever into Glass

- | | | |
|--|--------------------------|----------------------------|
| * Bio Tree Urns | | £95.00 |
| * Biodegradable Journey Pillow
(For placing ashes into the sea/river) | Large
Mini | £65.00
£45.00 |
| * Unity Floral Heart Earthurn | Large
Medium
Mini | £65.00
£55.00
£45.00 |
| * Embrace Floral Earthurn | Large
Medium
Mini | £65.00
£55.00
£45.00 |
| * Serenity Porcelain Urn | Large
Medium
Mini | £60.00
£40.00
£25.00 |
| * Memory Chest With Flowers | | £65.00 |
| * Wooden Memorial Hearts | | £35.00 |
| * Wooden Memory Box with Ashes compartment | Large
Medium
Small | £40.00
£35.00
£30.00 |



Memorial Bears & Pillow



Memorial Pins

Disbursements

Sedgemoor Crematorium

Adult Cremation Fee (10am - 5pm, hourly)	£905.00
Early Cremation (9am & 9.30am)	£715.00
Direct Cremation (No attendance)	£500.00

Additional Options

Organist	£80.00
Recording the service on DVD/USB	£60.00
Webcast (Livestream) <i>available for 28 days</i>	£80.00
Visual Tribute (upto 25 photos) <i>no music</i>	£65.00
Single Halo Photo Onscreen	Free
Professional tribute with music (upto 25 photo)	£80.00
Professional tribute with music (25 - 50 photo)	£105.00
Copy of Visual Tribute (download link)	£12.00

Weston Crematorium

Adult Cremation Fee (9.30am - 3.30pm, hourly)	£978.00
Early Cremation (9am)	£750.00
Direct Cremation (No attendance)	£499.00
Direct Cremation (15 mourners, 15 minute service)	£675.00

Additional Options

Recording the service on DVD/USB	£60.00
Webcast (Livestream) <i>available for 7 days</i>	£50.00
Visual Tribute (upto 25 photos) <i>no music</i>	£38.00
Single Halo Photo Onscreen	£18.00
Professional tribute with music (upto 25 photo)	£70.00
Professional tribute with music (25 - 50 photo)	£91.00
Copy of Visual Tribute (download link)	£18.00

South Bristol Crematorium

Adult Cremation Fee (10.30am - 3.30pm, 45 min)	£965.00
Early Cremation (9am, 9.30am & 10am)	£700.00
Direct Cremation (No attendance)	£415.00

Additional Options

Recording the service on DVD/USB	£60.00
Webcast (Livestream) <i>available for 28 days</i>	£60.00
Visual Tribute (upto 25 photos) <i>no music</i>	£65.00
Single Halo Photo Onscreen	Free
Professional tribute with music (upto 25 photo)	£80.00
Professional tribute with music (25 - 50 photo)	£105.00
Copy of Visual Tribute (download link)	£12.00

Mendip Crematorium

Adult Cremation Fee (9.30am - 3.30pm, hourly)	£909.00
Early Cremation (9am)	£675.00
Direct Cremation (No attendance)	£499.00

Additional Options

Webcast (Livestream) <i>available for 7 days</i>	£81.00
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* Doctor's fees to complete the cremation paperwork	£164.00
* Minister's fee (not including travel expenses)	£199.00
* Non-religious officiant (prices vary)	£190.00

The fees payable for services in Church and for interments in cemeteries/Churchyards vary quite considerably and will be provided during the arrangement.

As a guide, we have written below the average fees:-

* Fee for a Minister to attend the Committal (before or after a Church Service)	£29.00
* Minister's Travelling Fee	£15.00
* Fee to the Church Organist	£75.00
* Fee to the Church Verger	£40.00
* Fee to the Church for Heating & Lighting	£50.00
* Fee for the interment of cremated remains in the Churchyard	£166.00
* Fee to purchase of a new grave in a Parish Cemetery	£220.00
* Fee for the interment of a coffin in a grave	£160.00
* Fee for the Gravedigger (full grave)	£555.00
* Fee for the Gravedigger (cremated remains plot)	£75.00

We are also able to place obituary notices in local or national newspapers as well as organise any flowers for the funeral and catering for the gathering after the service. The cost of these is determined by the suppliers.

Our Terms of Business

Terms of Business for C V Gower Funeral Directors a company incorporated in England with company number 08798245 having its registered address at The Chalet, The Square, Winscombe, BS25 1BS, Tel: 01934 842945

Estimates and Expenses

The estimate is an indication of the charges likely to be incurred on the basis of the information and details we know at the date of estimate. While we make every effort to ensure the accuracy of the estimate, the charges are liable to alteration particularly where third parties change their rates or charges.

We may not know the amount of third party charges in advance of the funeral, however we will give you a best estimate of such charges on the written estimate. The actual amount of the charges will be detailed and shown in the final account.

If you amend your instructions, we will require your written confirmation of the changes. We may need to make an extra charge in accordance with prices published in our current price list.

We will add VAT to our charges where applicable, and at the rate applicable when we prepare the invoice.

2. Payment Arrangements

The final balance is due for payment within 30 days of our account, unless otherwise agreed by us in writing.

The final account is sent to you one week after the funeral.

If you fail to pay us in full on the due date we may charge you interest at a rate of 4% interest every calendar month on all balances outstanding until paid in full. We may recover (under clause 3) the cost of taking legal action to make you pay.

3. Indemnity

You are to indemnify us in full and hold us harmless from all expenses and liabilities we may incur (directly or indirectly including financing costs and including legal costs on a full indemnity basis) following any breach by you of any of your obligations under these Terms.

This means that you are liable to us for losses we incur because you do not comply with these terms, for example we will charge you an administration fee where we receive a cheque from you which is subsequently not honoured or if we write to remind you that an account is overdue. If we instruct debt collection agents we may also recover the fees we incur from you. Further

details regarding these fees are available on request. We may claim those losses from you at any time and if we have to take legal action we will ask the court to make you pay our legal costs.

4. Data Protection

Words shown in italics are defined in the General Data Protection Regulations 2018 (“the Regulations”).

We respect the confidential nature of the information given to us, and where you provide us with personal data (“data”) we will ensure that the data will be held securely, in confidence and processed for the purpose of carrying out our services unless you give us your express permission for use in our marketing. In order to provide our services we may need to pass such data to third parties and those third parties, who are performing some of the services for you, may contact you directly. We will not pass your details to third parties for marketing purposes whatsoever.

Under the Regulations you have the right to know what data we hold on you and you can, by applying to us to in writing and paying a fee, receive copies of that data. When you sign the acceptance you are giving us permission to keep your details on record.

Our Privacy Policy can be found at www.cvgower.co.uk

5. Cooling-Off Period

The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 may give you the right to terminate this agreement in the cooling-off period of fourteen days. If you wish the performance of the agreement to which this right applies to commence before the end of the cooling-off period, you must sign the authority in the form which will be handed to you. In the event that you exercise the right to cancel this contract during the cooling-off period, you will be required to pay a reasonable amount for goods and services already supplied.

6. Termination

This agreement may also be terminated before the services are delivered: (1) by us if you fail to honour your obligations under these Terms and (2) by you communicating to us in writing, terminating your instructions.

If we or you terminate your instructions you may, depending upon the reasons for terminations, be asked to pay a reasonable amount based upon the work carried out up to the time your termination is received.

7. Conduct

We are a member of The National Society of Allied & Independent Funeral Directors “SAIF” a private limited company by guarantee with registered number 02436831, having its registered address at SAIF Business Centre, 3 Bullfields, Sawbridgeworth, Hertfordshire, CM21 9DB, and subscribe to its current Code of Practice, a copy of which is available upon request. We aim to act in a professional manner and provide a courteous, sensitive, and dignified service to you.

If however, you have any questions or concerns about the service we provide to you, then please raise them in the first instance with Lindsay Lawrence. If that does not resolve the problem to your satisfaction SAIF provides a dispute resolution service. They can be contacted by completing their complaints form which is available by either visiting the SAIF website, by email to standards@saif.org.uk or by phone 0345 230 6777.

All dates and times provided on the estimate cannot be guaranteed until final bookings are made and confirmed. Although we endeavour to provide a prompt and efficient service for you, there may be instances where, because of circumstances beyond our control, we are unable to fulfil our obligations to you on the date or time specified. Where this is the case we will attempt to contact you in advance, and advise you of alternative arrangements.

8. Agreement

Your continuing instructions will amount to your continuing acceptance of these Terms of Business.

Your instructions will not create any right enforceable by virtue of the *Contracts Rights of Third Parties Act 1999*.

by any person not identified as our client.

If any of these terms are unenforceable as drafted:

- it will not affect the enforceability of any other of these Terms; and
 - if it would be enforceable if amended, it will be treated as so amended.
- Nothing in these terms restricts or limits our liability for death or personal injury.

This agreement is subject to English law. If you decide to commence legal action, you may do so, in any appropriate English courts.



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